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Contacts:

Lori Lux for the Apdex Alliance
Lux Communications
(408) 244-1880
lori@luxpr.com

Dan Jayes for AUDITEC
Tel: +33 1 53 24 99 82
marketing@auditec-newtest.com

Apdex Alliance Welcomes First European Contributing Member

AUDITEC, Leader in End-User QoS Monitoring Software, Joins the Apdex Alliance

Piscataway, NJ—May 24, 2006—The Application Performance Index (Apdex) Alliance today announced that it has signed on its first European contributing member, AUDITEC, a leader in software packages that measure and monitor the Quality of Service (QoS) provided to end-users. The Alliance was formed to define and promote an application performance metric called Apdex, a numerical measure of user satisfaction with the performance of enterprise applications.

AUDITEC's customers use its Newtest™ line of products to measure, monitor and improve the performance of business applications and end user experience, improve end user productivity and satisfaction, reduce operational costs and implement effective SLAs.

“AUDITEC provides solutions that enable companies to control response times and availability of any application as seen by the end user, so it's a perfect fit for the Alliance,” said Peter Sevcik, Apdex Alliance executive director and president of NetForecast. “The company has significant experience in the measurement, monitoring and improvement of business services in various industries such as banking, assurance, telecoms, and public administration, as well as multinational companies across Europe and the USA. Such experience will be valuable to Apdex efforts as it expands into Europe. We look forward to working with them on educating the European region about the benefits of Apdex.”

“The capacity of companies to achieve their objectives is closely linked to the performance and quality of their business applications and end user service levels,” said Dan Jayes, marketing project leader of AUDITEC. “The availability of these applications is essential for all users—internal and external. Our commitment at AUDITEC is fully in line with the mission of the Apdex Alliance to establish standard measurement methodologies based on user satisfaction. With the Apdex measurement, companies can better understand how performance bottlenecks are affecting productivity and the bottom line.”

Page 2. AUDITEC Joins Apdex Alliance

About AUDITEC

Since 1995, AUDITEC has been a European frontrunner in software for measuring, monitoring and improving application performance and the service delivered to end users. The Newtest suite, designed for IT and Business Managers, improves productivity and reduces IT costs.

Auditec products are deployed by hundreds of world-class companies mainly in Europe. Visit www.auditec-newtest.com for more information.

About The Apdex Alliance

The Apdex Alliance is a group of companies collaborating to define and promote an application performance metric called Apdex, a numerical measure of user satisfaction with the performance of enterprise applications, and reflects the effectiveness of IT investments in contributing to business objectives. Founded in 2004 by Peter Sevcik of NetForecast, Apdex is available to any organization seeking insight into their IT investments. Visit www.Apdex.org for more information.

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